**Bharat Sanchar Nigam Limited**

(A Govt. of India Enterprise)

Office of the General Manager, (Sales & Marketing - Consumer Mobility)



Tamilnadu Circle, Chennai 600 006

**[CSC SECTION]**

**To**

**Heads of all SSAs**

**NO. CSC/T114/RTMS/ 2011-12/25 Dt at Chennai 6 the 27/03/2012**

**Sub: RTMS Creation Procedure and Contact details-reg**

\*\*\*\*\*\*\*\*\*

The RTMS Creation Procedure and Contact Details as received from EB Cell. Circle Office Chennai is furnished below for the use of RTMS Nodal officers;

**PROCEDURE FOR CREATION OF RTMS CONNECTIONS AND CONTACT DETAILS**

**Open the site 10.32.32.216 Go to procedure** . **Go to RTMS creation procedure and connection to be created as per the details in the site.**

**OR double click below for RTMS Creation Procedure and RTMS Application Form**



**The CSC INCHARGES/Those who are dealing with RTMS may contact the following officers in case of any problem**.

**Contact details:**

**Sri L Krishnamurthi AGM EB , TN Circle 9444000048 – Coordinating Officer**

**Sri S Murugavel SDE EB , TN Circle - 9486101926- Coordinating Officer**

**Sri.Pagalavan JTO CHTD 9444000246** , **Creation related clarification**

**Smt.Bhooma SDE 9444400101**---**LBA screen opening and updating related**

**Sri.Muralidharan SDE,9444979863** --- **DO**

**Smt Roopa JTO,9445476672** ----- **DO**

**Smt.Sreedevi JTO 9444005058** ---**Tracksoft Existing acc deletion,wrong**

**activation related issues**

**Sri Appadurai AGM VAS 9444979616**,

**Sri.Balaji DGM VAS 9445022200**

For deletion, mail is to be sent to traksoft.chennai @gmail.com

For LBA issues , mail to sent to lbachennai@yahoo.com

**Sd/..*…***

***G SWAMINATHAN***

**AGM (CSC)**